

For the highest professional, technical
and ethical standards

Look for ...

‘Regulated by RICS’

for your peace
of mind and
protection



RICS | Regulation

RICS Regulation – safeguarding professional standards

You can take confidence from the mark **'Regulated by RICS'** as an assurance of quality for firms providing surveying services. By signing up to regulation by RICS, these firms have demonstrated their commitment to the highest standards and are open to independent scrutiny.

RICS Regulation protects the interest of the public and the profession through effective regulation and because it is 'arms length' you can trust that standards are being monitored and upheld.

In the present financial climate it is more important than ever that property professionals operate to a clear set of values and ethical principles. Choosing a firm **'Regulated by RICS'** gives you that assurance.

Wherever you are in the world, look for a firm that can offer you unrivalled security and expertise under the umbrella of a single gold standard – Look for **'Regulated by RICS'**.

“

RICS Regulation is vital in setting the professional standards required by both consumers and surveying firms. It provides reassurance to our clients that the services we offer are monitored by an internationally respected regulatory body.

Chris Shaw, FRICS
Countrywide Surveying Services

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At a glance – the benefits

An ethical approach – behaving ethically is at the heart of what it means to be an RICS professional so you can feel confident in your dealings with an RICS firm. Firms operate to the standards set out in RICS' Rules of Conduct (monitored by RICS Regulation) so you know they are committed to providing a service of the highest quality and professionalism.

Protection – firms hold adequate and appropriate professional indemnity insurance (PII) to protect both you and the firm if things go wrong.

Security – you have the comfort of knowing that the firm:

- has a clear and transparent procedure in place to help resolve any complaint as fairly and efficiently as possible
- provides consumer access to free independent redress
- will safeguard your money.

Client care – firm members regularly update their skills and knowledge to ensure clients receive the best possible service.

Finding a firm 'Regulated by RICS'

RICS regulated firms can be easily identified by the words 'Regulated by RICS' on business letterheads, website and advertising material. You can also carry out a search at **Find a surveyor** – a global database of surveying firms:

www.ricsfirms.com



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Advancing standards in land, property and construction

RICS is **the world's leading qualification** when it comes to professional standards in land, property and construction.

In a world where more and more people, governments, banks and commercial organisations demand greater certainty of **professional standards and ethics**, attaining RICS status is the recognised **mark of property professionalism**.

Over **100 000 property professionals** working in the major established and emerging economies of the world have already recognised the importance of securing RICS status by becoming members.

RICS is an **independent** professional body originally established in the UK by Royal Charter. Since 1868, RICS has been committed to setting and upholding the **highest standards of excellence and integrity** – providing **impartial, authoritative advice** on key issues affecting businesses and society.

RICS is a **regulator** of both its individual members and firms enabling it to **maintain the highest standards** and providing the basis for **unparalleled client confidence** in the sector.

RICS has a worldwide network. For further information simply contact the relevant RICS office or our Contact Centre.

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